SAA RAO | Measures and Metrics for Public Services Tools Survey GUIDE

INTRODUCTION/DESCRIPTION

The Assessment of Measures and Metrics for Public Services (AMMPS) Sub-Committee of the Reference, Access, and Outreach Section (RAO) of the Society of American Archivists (SAA) is conducting a survey of academic, governmental, corporate, and public archives, libraries, museums, historical societies, and other institutions utilizing the 2018 Standardized Measures and Metrics for Public Services in Archival Repositories and Special Collections Libraries.

The purpose of the survey is to gather information about which measures are being collected or not collected, which metrics are in use, and the types of data collection tools or systems institutions are using to implement the *Standards*. The survey also seeks to gather information related to the readiness of institutions to contribute data to a national survey of comparative measures and metrics, as well as training needs. The results will be used to determine how to best support the ongoing implementation of the *2018 Standardized Measures and Metrics for Public Services in Archival Repositories and Special Collections Libraries* and to improve outreach, training opportunities, and advocacy around the *Standards*. This survey has received an IRB determination and has been designated as non-human subject research.

Two <u>editable survey guides</u> are available in <u>Word</u> and <u>Excel</u>, in order to assist with compiling the necessary information from your institution before completing this survey.

SURVEY DEMOGRAPHIC QUESTIONS

1.	(listed a	Institution: Ilphabetically by default) Academic institution Corporate library/archives Governmental institution Independent research library/archives		Public library/archives Museum Religious order library/archives Other, please list: [short answer]
2.	Total nu	umber of special collections or archives staff: 1 - 5 FTE 6 - 10 FTE 11 - 20 FTE	<u> </u>	21 - 30 FTE 31 - 40 FTE 41+ FTE
3.	Instituti	on name (optional, will not be shared publicly): [shor	t answer]
4.		onal survey were administered to collect and constitution be ready to submit data for any of the foreign Fiscal Year 2019 Calendar Year 2019 Fiscal Year 2020	-	re data for the standardized measures and metrics, would ving time frames: Calendar Year 2020 Fiscal Year 2021 Calendar Year 2021
5.	Which o	Data collecting/gathering tools	otent	tial training, seminars, or webinars? Long-term program assessment Continuous improvement planning Using data for advocacy Other, please list/describe: [short answer]

SURVEY OF DOMAINS SECTIONS

1.0 USER DEMOGRAPHICS

1.1 Basi	ic measure ("User Association")	1.3 Advanced measure ("Registered Users")	
	Not Collecting	Not Collecting	
	Aleph	☐ Aleph	
	Aeon	☐ Aeon	
	Alma/Primo	☐ Alma/Primo	
	ArchivesSpace	ArchivesSpace	
	Drupal	Drupal	
	Excel	Excel	
	Gimlet	☐ Gimlet	
	Google Form	☐ Google Form	
	LibAnswers	☐ LibAnswers	
	LibInsight	☐ LibInsight	
	Paper form or tick sheet	Paper form or tick sheet	
	PastPerfect	PastPerfect	
	Sierra	☐ Sierra	
	Voyager	Voyager	
	Other, please explain:	Other, please explain:	
	[short answer]	[short answer]	
1.2 Adv	anced measure ("User Affiliation")	1.4 Recommended metrics	
	Not Collecting	Are you planning to utilize any of the recommen	ded
	Aleph	metrics?:	
	Aeon	(Choose all that apply)	
	Alma/Primo	"Internal" vs. "External" Users	
	ArchivesSpace	Users by Affiliation	
	Drupal	Users by Geographic Location	
	Excel	Unique Users by month/year	
	Gimlet	Newly Registered Users by month/year	
	Google Form	Returning Users by month/year	
	LibAnswers		
	LibInsight		
	Paper form or tick sheet		
	PastPerfect		
	Sierra		
	Voyager		
	Other, please explain:		
	[short answer]		

2.0 REFERENCE TRANSACTIONS

2.1 Basi	c measure ("Reference Questions")		
	Not Collecting	2.4 Adva	anced measure ("Question Purpose")
	Aleph		Not Collecting
	Aeon		Aleph
	Alma/Primo		Aeon
	ArchivesSpace		Alma/Primo
	Drupal		ArchivesSpace
	Excel		Drupal
	Gimlet		Excel
	Google Form		Gimlet
	LibAnswers		Google Form
	LibInsight		LibAnswers
	Paper form or tick sheet		LibInsight
	PastPerfect		Paper form or tick sheet
	Sierra		PastPerfect
	Voyager		Sierra
	Other, please explain:		Voyager
	[short answer]		Other, please explain:
			[short answer]
2.2 Adv	anced measure ("Question Method")		
	Not Collecting	2.5 Adva	anced measure ("Question Complexity")
	Aleph		Not Collecting
	Aeon		Aleph
	Alma/Primo		Aeon
	ArchivesSpace		Alma/Primo
	Drupal		ArchivesSpace
	Excel		Drupal
	Gimlet		Excel
	Google Form		Gimlet
	LibAnswers		Google Form
	LibInsight		LibAnswers
	Paper form or tick sheet		LibInsight
	PastPerfect		Paper form or tick sheet
	Sierra		PastPerfect
	Voyager		Sierra
	Other, please explain:		Voyager
	[short answer]		Other, please explain:
			[short answer]
2.3 Adv	anced measure ("Time Spent Responding")		
	Not Collecting	2.6 Reco	ommended metrics
	Aleph	Are you	planning to utilize any of the recommended metrics?:
	Aeon		(Choose all that apply)
	Alma/Primo		Total number of Reference Questions received per
	ArchivesSpace		week/month/year
	Drupal		Total number of Reference Questions received per
	Excel		week/month/year via each method
	Gimlet		Average number of minutes spent responding to
	Google Form		Reference Questions
	LibAnswers		Average number of minutes spent responding to
	LibInsight		internal vs. external users
	Paper form or tick sheet		Ratio of time spent responding to Reference
	PastPerfect	_	Questions to time Users spend in the Reading Room
	Sierra		Ratio of Reference Questions submitted by each
_	Voyager	_	User demographic category
	Other, please explain:		22.2.20.20.20.20.20.1
-	[short answer]		

3.0 READING ROOM VISITS

• • •		3.2 Advanced measure ("User Hours")		
	Not Collecting			Not Collecting
	Aleph		_	Aleph
	Aeon			Aeon
	Alma/Primo		_	Alma/Primo
	ArchivesSpace		_	ArchivesSpace
	Drupal		_	Drupal
	Excel		_	Excel
	Gimlet]	Gimlet
	Google Form		_	Google Form
	LibAnswers]	LibAnswers
	LibInsight		_	LibInsight
	Paper form or tick sheet		_	Paper form or tick sheet
	PastPerfect		_	PastPerfect
	Sierra]	Sierra
	Voyager		_	Voyager
	Other, please explain:			Other, please explain:
	[short answer]			[short answer]
		3.3 Re	eco	ommended metrics
		Are y	ou	planning to utilize any of the recommended metrics?:
		•		(Choose all that apply)
				Total Reading Room Visits per day
				Average number of Reading Room Visits per day
				Average number of Reading Room Visits per unique
				Registered User
			_	Total User Hours per day
				Average Reading Room Visit Length

4.0 COLLECTION USE

4.1 E	Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager	4.4	Anced measure ("Reference Use") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]
[[[LibAnswers LibInsight Paper form or tick sheet Sierra Voyager	4.5	Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]
	 Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager 	4.6	ranced measure ("Instructional Use") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]

Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]	_ _ _	Avanced measure ("Reproduction Requests") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]
vanced measure ("Purpose of Use") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]		Advanced measure ("Reproductions Made") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]
Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet	R	dvanced measure ("Interlibrary Loan Requests eceived") Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager Other, please explain: [short answer]

4.13 Adv	vanced measure ("Interlibrary Loan Requests Filled")	4.14 Red	commended metrics
	Not Collecting	Are you	planning to utilize any of the recommended metrics?
	Aleph		(Choose all that apply)
	Aeon		Total Collection Units checked out per
	Alma/Primo		day/week/month/year
	ArchivesSpace		Average number of Collection Units checked out per
	Drupal		day/week/month/year
	Excel		Total Usage Hours per day
	Gimlet		Average use time per Collection Unit
	Google Form		Total number of times unique Collection Units are
	LibAnswers		consulted
	LibInsight		Ratio of unique Users per Collection Unit
	Paper form or tick sheet		Ratio of Reproduction Requests to Reading Room
	PastPerfect		visits
	Sierra		Total Reproductions per day/week/month/year
	Voyager		Average number of Reproductions per
	Other, please explain:		day/week/month/year
	[short answer]		Average number of Reproductions per User
			Total number of Interlibrary Loan Requests received or filled per day/week/month/year
			Ratio of Interlibrary Loan Requests filled to received

5.0 EVENTS

5.1 Basi	c measure ("Number of Events")		
	Not Collecting	5.4 Adv	anced measure ("Type of Event")
	Aleph		Not Collecting
	Aeon		Aleph
	Alma/Primo		Aeon
	ArchivesSpace		Alma/Primo
	Drupal		ArchivesSpace
	Excel		Drupal
_	Gimlet		Excel
_	Google Form	ā	Gimlet
	LibAnswers		Google Form
	LibInsight		
	Paper form or tick sheet		LibInsight
	PastPerfect		Paper form or tick sheet
	Sierra		PastPerfect
	Voyager		Sierra
	Other, please explain:		Voyager
	[short answer]		Other, please explain:
			[short answer]
5.2 Adv	anced measure ("Event Attendees")		
	Not Collecting	5.5 Adv	anced measure ("Event Preparation Time")
	Aleph		Not Collecting
	Aeon		Aleph
	Alma/Primo		Aeon
	ArchivesSpace		Alma/Primo
	Drupal		ArchivesSpace
	Excel		Drupal
	Gimlet		Excel
	Google Form		Gimlet
	LibAnswers		
			Google Form LibAnswers
	LibInsight		
_	Paper form or tick sheet		LibInsight
	PastPerfect		Paper form or tick sheet
	Sierra		PastPerfect
	Voyager		Sierra
	Other, please explain:		Voyager
	[short answer]		Other, please explain:
			[short answer]
5.3 Adv	anced measure ("Length of Event")		
	Not Collecting	5.6 Reco	ommended metrics
	Aleph	Are you	planning to utilize any of the recommended metrics?
	Aeon		(Choose all that apply)
	Alma/Primo		Total Events per month/year
	ArchivesSpace		Average number of Events per month/year
	Drupal		Average number of attendees per Event
_	·		Average preparation time per Event
			Preparation time per attendee
		_	reparation time per attendee
	-		
	LibInsight		
	•		
	PastPerfect		
	Sierra		
	Voyager		
	Other, please explain:		
	[short answer]		

6.0 INSTRUCTION

6.1 Basi	c measure ("Number of Instruction Sessions")		
	Not Collecting	6.4 Adv	anced measure ("Instruction Session Duration")
	Aleph		Not Collecting
	Aeon		Aleph
	Alma/Primo		Aeon
	ArchivesSpace		Alma/Primo
	Drupal		ArchivesSpace
	Excel		Drupal
_	Gimlet		Excel
_	Google Form	_	Gimlet
	LibAnswers		Google Form
			LibAnswers
	LibInsight		
u	Paper form or tick sheet		LibInsight
	PastPerfect		Paper form or tick sheet
	Sierra		PastPerfect
u	Voyager		Sierra
	Other, please explain:		Voyager
	[short answer]		Other, please explain:
			[short answer]
6.2 Adv	anced measure ("Number of Students")		
	Not Collecting	6.5 Adv	anced measure ("Instruction Session Preparation
	Aleph	Time")	
	Aeon		Not Collecting
	Alma/Primo		Aleph
	ArchivesSpace		Aeon
	Drupal		Alma/Primo
	Excel		ArchivesSpace
_	Gimlet	_	Drupal
_	Google Form	_	Excel
	LibAnswers		Gimlet
ū	Liblnsight	-	Google Form
	_		LibAnswers
	Paper form or tick sheet		
	PastPerfect		LibInsight
	Sierra		Paper form or tick sheet
	Voyager		PastPerfect
	Other, please explain:		Sierra
	[short answer]		Voyager
			Other, please explain:
6.3 Adv	anced measure ("Instructional Level of Students")		[short answer]
	Not Collecting		
	Aleph	6.6 Reco	ommended metrics
	Aeon	Are you	planning to utilize any of the recommended metrics?:
	Alma/Primo		(Choose all that apply)
	ArchivesSpace		Total Instruction Sessions per week/month/year
	Drupal		Average number of Instruction Sessions per
	Excel		week/month/year
	Gimlet		Average number of Collection Units used per
	Google Form		Instruction Session
	LibAnswers		
ū	LibInsight		Average preparation time per Instruction Session
ū	Paper form or tick sheet		Average preparation time per instruction session Average preparation time per student
	PastPerfect		Average preparation time per student
_			
	Sierra		
	Voyager		
	Other, please explain:		
	[short answer]		

7.0 EXHIBITIONS

7.1 Basi	c measure ("Number of Exhibitions")	7.4 Adv	anced measure ("Exhibition Duration")
	Not Collecting		Not Collecting
	Aleph		Aleph
	Aeon		Aeon
	Alma/Primo		Alma/Primo
	ArchivesSpace		ArchivesSpace
	Drupal		Drupal
	Excel		Excel
	Gimlet		Gimlet
	Google Form		Google Form
	LibAnswers		LibAnswers
	LibInsight		LibInsight
	Paper form or tick sheet		Paper form or tick sheet
	PastPerfect		PastPerfect
	Sierra		Sierra
	Voyager		Voyager
	Other, please explain:		Other, please explain:
	[short answer]		[short answer]
7.2 Adv	anced measure ("Exhibition Visitors")	7.5 Adv	anced measure ("Exhibition Preparation Time")
	Not Collecting		Not Collecting
	Aleph		Aleph
	Aeon		Aeon
	Alma/Primo		Alma/Primo
	ArchivesSpace		ArchivesSpace
	Drupal		Drupal
	Excel		Excel
	Gimlet		Gimlet
	Google Form		Google Form
	LibAnswers		LibAnswers
	LibInsight		LibInsight
	Paper form or tick sheet		Paper form or tick sheet
	PastPerfect		PastPerfect
	Sierra		Sierra
	Voyager		Voyager
	Other, please explain:		Other, please explain:
	[short answer]		[short answer]
7.3 Adv	anced measure ("Exhibition Types")	7.6 Adv	anced measure ("Exhibition Publications")
	Not Collecting		Not Collecting
	Aleph		Aleph
	Aeon		Aeon
	Alma/Primo		Alma/Primo
	ArchivesSpace		ArchivesSpace
	Drupal		Drupal
	Excel		Excel
_	Gimlet		Gimlet
_	Google Form		Google Form
_	LibAnswers		LibAnswers
	LibInsight		LibInsight
_	-		=
	Paper form or tick sheet PastPerfect		Paper form or tick sheet PastPerfect
	Sierra		Sierra
	Voyager		Voyager
	Other, please explain:	_	Other, please explain:
	[short answer]		[short answer]

.7 Adva	anced measure ("Exhibition Promotions")	7.8 Rec	ommended metrics
	Not Collecting	Are you	planning to utilize any of the recommended metrics?:
	Aleph		(Choose all that apply)
	Aeon		Total number of Exhibitions per year or other
	Alma/Primo		relevant time period
	ArchivesSpace		Total Exhibit visitors per year
	Drupal		Total visits per Exhibition
	Excel		Average number of Exhibit visitors per month/year
	Gimlet		Average number of visitors per Exhibition
	Google Form		Average number of visitors per hour
	LibAnswers		
	LibInsight		
	Paper form or tick sheet		
	PastPerfect		
	Sierra		
	Voyager		
	Other, please explain:		
	[short answer]		

8.0 ONLINE INTERACTIONS

8.1 Basi	c measure ("Page Views")	8.3 Adva	anced measure ("Sessions")
	Google Analytics		Google Analytics
	Other web analytics service:		Other web analytics service:
	[short answer]		[short answer]
	Web server log files		Web server log files
	Not Collecting		Not Collecting
	Aleph		Aleph
	Aeon		Aeon
	Alma/Primo		Alma/Primo
	ArchivesSpace		ArchivesSpace
	Drupal		Drupal
	Excel		Excel
	Gimlet		Gimlet
	Google Form		Google Form
	LibAnswers		LibAnswers
	LibInsight		LibInsight
	Paper form or tick sheet		Paper form or tick sheet
	PastPerfect		PastPerfect
	Sierra		Sierra
	Voyager		Voyager
	Other, please explain:		Other, please explain:
	[short answer]		[short answer]
	anced measure ("Unique Page Views")		anced measure ("Session Duration")
	Google Analytics		Google Analytics
	Google Analytics Other web analytics service:		Google Analytics Other web analytics service:
	Google Analytics Other web analytics service: [short answer]		Google Analytics Other web analytics service: [short answer]
	Google Analytics Other web analytics service: [short answer] Web server log files	0	Google Analytics Other web analytics service: [short answer] Web server log files
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager
	Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra		Google Analytics Other web analytics service: [short answer] Web server log files Not Collecting Aleph Aeon Alma/Primo ArchivesSpace Drupal Excel Gimlet Google Form LibAnswers LibInsight Paper form or tick sheet PastPerfect Sierra Voyager

8.5 Advanced measure ("Downloads")		8.7 Adv	8.7 Advanced measure ("Traffic Source")	
	Google Analytics		Google Analytics	
	Other web analytics service:		Other web analytics service:	
	[short answer]		[short answer]	
	Web server log files		Web server log files	
	Not Collecting		Not Collecting	
	Aleph		Aleph	
	Aeon		Aeon	
	Alma/Primo		Alma/Primo	
	ArchivesSpace		ArchivesSpace	
	Drupal		Drupal	
	Excel		Excel	
	Gimlet		Gimlet	
	Google Form		Google Form	
	LibAnswers		LibAnswers	
	LibInsight		LibInsight	
	Paper form or tick sheet		Paper form or tick sheet	
	PastPerfect		PastPerfect	
	Sierra		Sierra	
	Voyager		Voyager	
	Other, please explain:		Other, please explain:	
_	[short answer]	_	[short answer]	
8.6 Advanced measure ("Download File Type")		8.8 Adv	anced measure ("Social Media Reach")	
	Google Analytics		Google Analytics	
	Other web analytics service:			
	[short answer]		[short answer]	
	Web server log files		Web server log files	
	Not Collecting		Not Collecting	
	Aleph		Aleph	
	Aeon		Aeon	
	Alma/Primo		Alma/Primo	
	ArchivesSpace		ArchivesSpace	
	Drupal			
	Excel		Excel	
	Gimlet		Gimlet	
	Google Form		Google Form	
	LibAnswers		LibAnswers	
	LibInsight		LibInsight	
	Paper form or tick sheet		Paper form or tick sheet	
	PastPerfect		PastPerfect	
	Sierra		Sierra	
	Voyager		Voyager	
	Other, please explain:		Other, please explain:	
	[short answer]		[short answer]	
		8.9 Rec	8.9 Recommended metrics	
		Are you	Are you planning to utilize any of the recommended metrics?:	
			(Choose all that apply)	
			Total Page Views per day/week/month/year	
			Total session per day/week/month/year	
			Total session duration per day/week/month/year	
			Average session duration per day/week/month/year	
			Page Views per session	
			Total file downloads per day/week/month/year	

FINAL QUESTION

Any comments or questions for the sub-committee?: [long answer]

SUBMIT

[End of Survey]