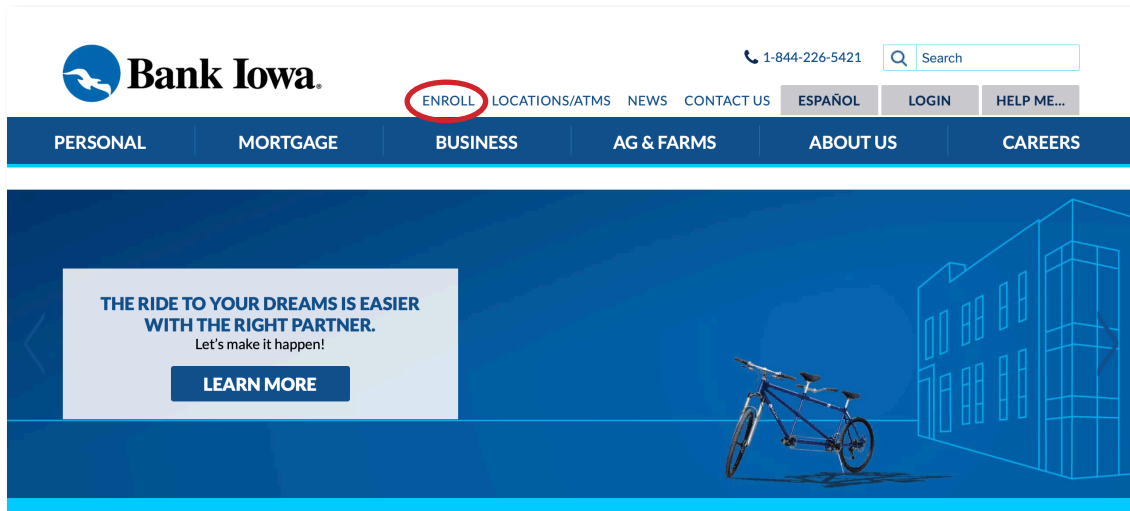


# ONLINE AND MOBILE BANKING ENROLLMENT: DESKTOP USERS

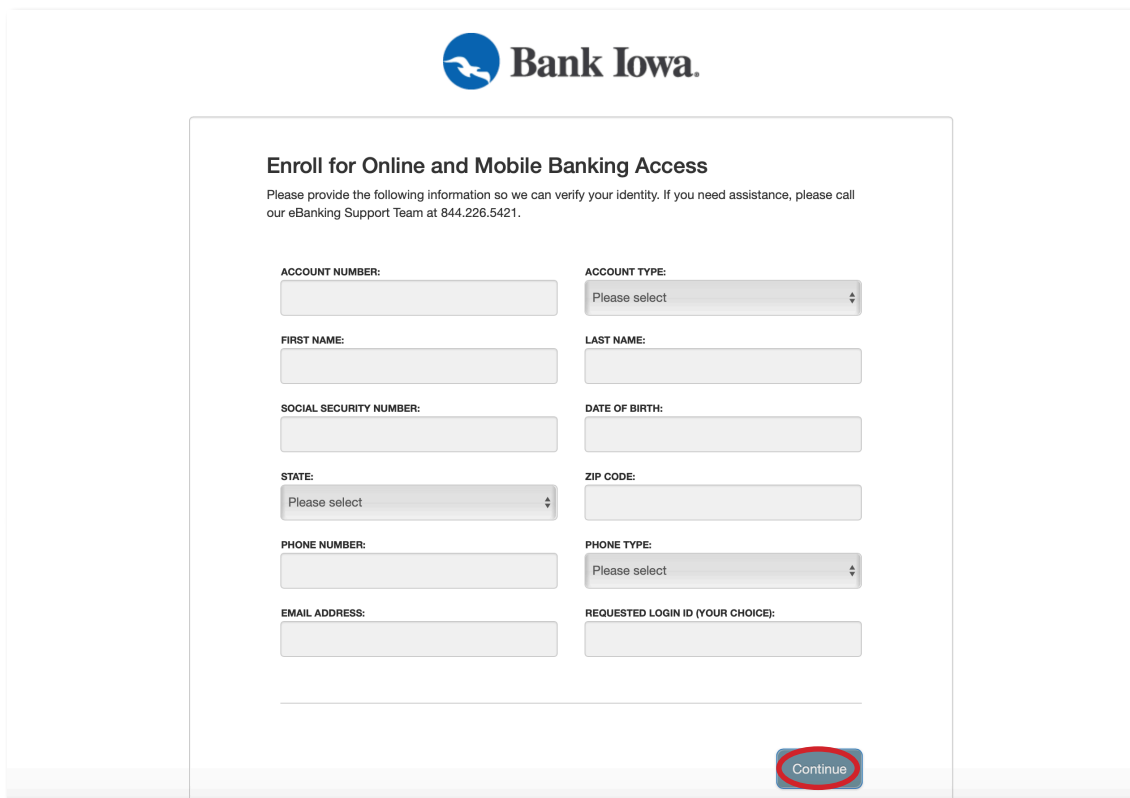
1

Visit [www.bankiowa.bank](http://www.bankiowa.bank) and click “ENROLL” at the top of the page.



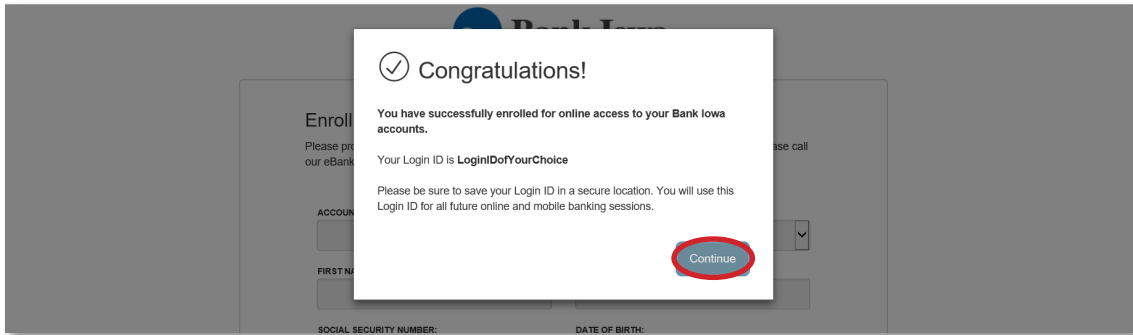
2

Complete the Online and Mobile Banking Enrollment Form, choose your login ID and click the “Continue” button to verify your enrollment. Please note, that all information you enter must match EXACTLY what we have on file. If you need assistance, please call our eBanking Support Team at 844.226.5421.

A screenshot of the Bank Iowa Online and Mobile Banking Enrollment Form. The form is titled "Enroll for Online and Mobile Banking Access" and includes a sub-header "Please provide the following information so we can verify your identity. If you need assistance, please call our eBanking Support Team at 844.226.5421." The form contains several input fields: ACCOUNT NUMBER, ACCOUNT TYPE (dropdown), FIRST NAME, LAST NAME, SOCIAL SECURITY NUMBER, DATE OF BIRTH, STATE (dropdown), ZIP CODE, PHONE NUMBER, PHONE TYPE (dropdown), EMAIL ADDRESS, and REQUESTED LOGIN ID (YOUR CHOICE). A "Continue" button is located at the bottom right of the form.

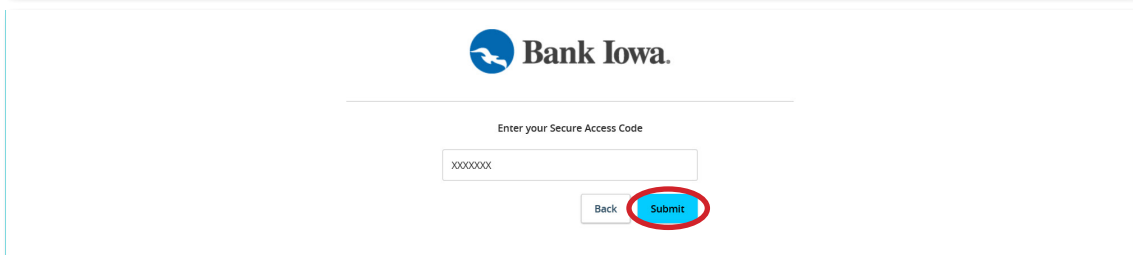
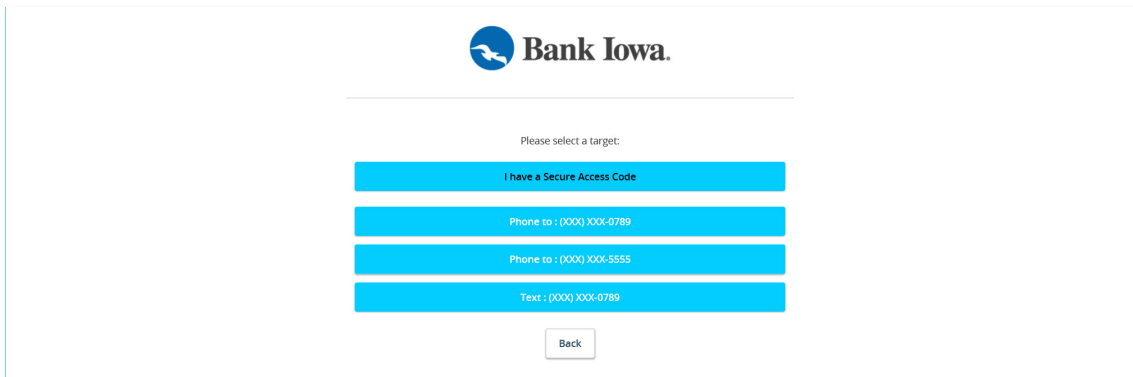
3

After your information is successfully verified, you will see a pop-up message confirming your login ID. Click the “Continue” button. Please be sure to save your login ID in a secure location. You will use this login ID to login to all future online and mobile banking sessions.



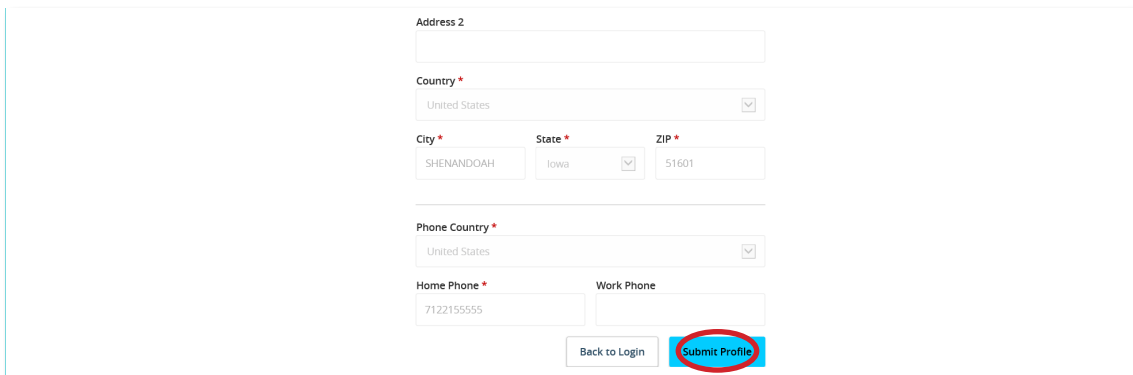
4

Next, you will be prompted to choose a preferred delivery method for your secure access code. After you make your selection, you will receive a one-time use code. Enter the 6-digit code you received into the Secure Access Code field and select “Submit.” This code is only valid for 15 minutes.



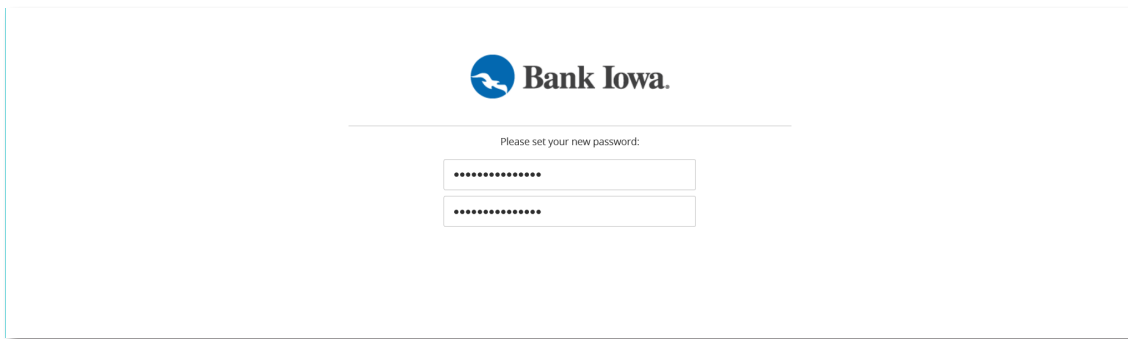
5

Confirm your online and mobile banking user information. If your information is not correct, please contact your local Bank Iowa or call our eBanking Support Team at 844.226.5421.



6

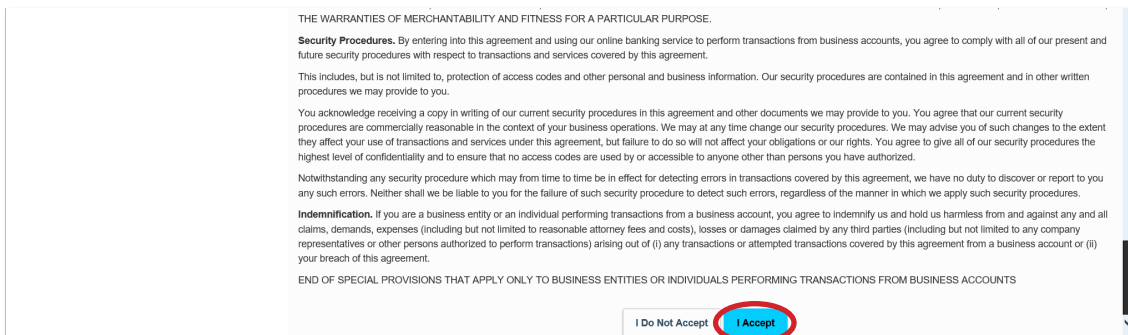
Create a new password and confirm.



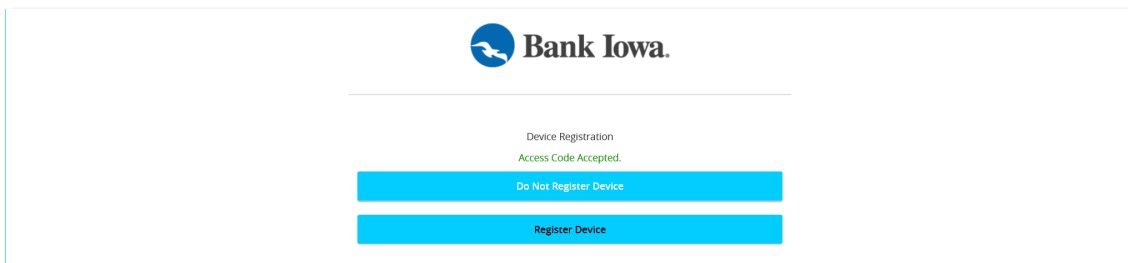
The screenshot shows the Bank Iowa login page with the heading "Please set your new password:". Below the heading are two input fields for password creation, each with a masked password of ten dots. The Bank Iowa logo is at the top center.

7

Read and accept Bank Iowa's Online and Mobile Banking Agreement and decide if you would like to register this device for future online and mobile banking sessions.



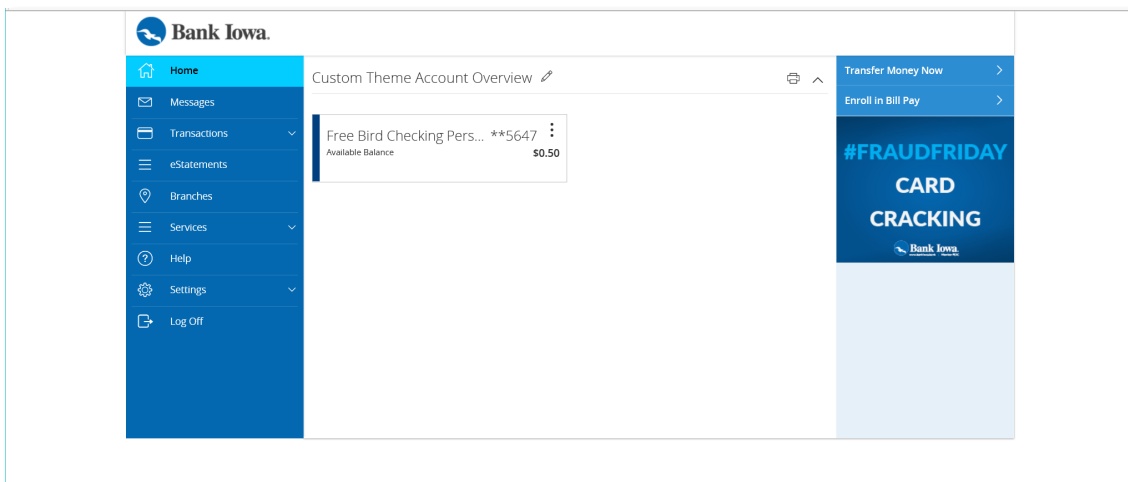
The screenshot displays the "THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE." section of the agreement. It includes sections for "Security Procedures," "Indemnification," and "END OF SPECIAL PROVISIONS THAT APPLY ONLY TO BUSINESS ENTITIES OR INDIVIDUALS PERFORMING TRANSACTIONS FROM BUSINESS ACCOUNTS." At the bottom, there are two buttons: "I Do Not Accept" and "I Accept," with the "I Accept" button circled in red.



The screenshot shows the "Device Registration" screen with the heading "Access Code Accepted." Below the heading are two buttons: "Do Not Register Device" and "Register Device."

8

That's it. Online and Mobile banking? We just made it happen!



The screenshot shows the "Custom Theme Account Overview" screen. On the left is a navigation menu with options: Home, Messages, Transactions, eStatements, Branches, Services, Help, Settings, and Log Off. The main content area displays account information for "Free Bird Checking Pers..." with account number "\*\*\*\*5647" and an available balance of "\$0.50". On the right, there are links for "Transfer Money Now" and "Enroll in Bill Pay", and a "#FRAUDFRIDAY CARD CRACKING" banner with the Bank Iowa logo.