

How to Request an Overpayment Waiver in the Pandemic Unemployment Assistance (PUA) System



Step One:

Log into your account at
pua.unemployment.ohio.gov

Step Two:

Under “Important Messages,”
click on “Select here” to review
requested information (as shown
circled in red).

Ohio Department of Job and Family Services

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PUA Program Update:

1/7/21 UPDATE: For the latest information about the pandemic unemployment programs and when claimants can expect to receive payments, please visit pua.ohio.gov/pua. Please check back here for updates.

5/12/21 UPDATE: Ohio Restores Weekly Work Search Requirement. Please click here.

Name: Nathan, Nick Claimant ID: 41328994 Claim ID: 2020-01
Effective Date: 7/24/2020 Benefit Year End: 7/24/2021 Claim Status: Active

Basic Information	Claim Information	Deduction & Payments	Correspondence
Program Type: PUA File Date: 10/16/2020 Reopen Date: 11/19/2020 Preferred Language: English Correspondence Preference: Electronic	Maximum Benefit Amount: \$27,320 Weekly Benefit Amount: \$480 Week Last Certified: 7/24/2020 Guarantee: \$27,300 Weeks Remaining: 78 Hold Payment: No OP Balance: \$489	Child Support Effective Date: TBD State Tax Withholding: 0.00% Federal Tax Withholding: 10.00% Payment Option: Direct deposit	Correspondence: 1 Fact Findings: 2 Pending Issues: 2

Pending Weekly Certifications

If you were unemployed, you may request benefit payments for the following weeks:

Showing 1 to 4 of 4 entries

Certification Week (Sunday through Saturday)	Action
November 22, 2020 - November 28, 2020	Start Weekly Certification
November 29, 2020 - December 05, 2020	Start Weekly Certification
December 06, 2020 - December 12, 2020	Start Weekly Certification
December 13, 2020 - December 19, 2020	Start Weekly Certification

Important Messages - These Messages Need Your Attention

You need to respond to an important request for information. If you do not provide this information the completion of your claim may be delayed. Select here to view requested information.

Other Messages

No records found.

Last Five(5) Weekly Certifications

Certification Week (Sunday through Saturday)	Submitted Date	Confirmation Number	Status
July 26, 2020 - August 01, 2020	10/16/2020 11:49:58 AM	W-1882084401983113680	Stop release of payments because of issues

My Account Home Page

My Inbox
View and respond to items requiring your immediate attention and other important documents.

View Correspondences
View Correspondences.

Request Benefit Payment
Complete a request for weekly benefit payment.

View and Maintain Account Information
View and/or change information related to your Benefit Account.

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<http://pua.unemployment.ohio.gov/pua> © 2020 OHIO DEPARTMENT OF JOB AND FAMILY SERVICES

Step Three:

Click on the Document ID for
“Overpayment Recovery Waiver –
Overpayment Recovery Waiver”
(as shown circled in red).

Ohio Department of Job and Family Services

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Claimant Inbox

Select the Search button to display your action items. To narrow your search, input issue date range below and select the Search button.

Issue Date: From To

[Reset](#) [Search](#)

Inbox

Below are the items that require your attention and that you need to take action on for your claim.
Select the Document ID to see the detailed information about your action item.

Showing 1 to 2 of 2 entries

Document ID	Subject	Issue Date	Action	Action Due Date
14331	Identity Verification - Identity Verification	6/28/2021	Action Requested	7/7/2021
13959	Overpayment Recovery Waiver - Overpayment Recovery Waiver	6/14/2021	Action Requested	7/25/2022

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Step Four:

A Claimant Questionnaire will appear. Complete the questionnaire. Under “Name and title of the person completing this request,” type your name and the word “Claimant.”

Step Five:

Select “Next” to confirm your response.

Step Six:

Select “Next” to confirm your response.

Ohio Department of Job and Family Services

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PUA Program Update:

1/7/21 UPDATE: For the latest information about the pandemic unemployment programs and when claimants can expect to receive payments, please visit [jfs.ohio.gov/ucas](#). Please check back here for updates.

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Name: Nathan, Nick Claimant ID: 41336994 Effective Date: 7/26/2020 Benefit Year End: 7/24/2021 Claim ID: 2020-01 Claim Status: Active

Overpayment Recovery Waiver - Claimant Questionnaire

Section 1

This document represents your application for a waiver of your non-trad overpayments. Please provide the information below so we can properly consider your request that your non-trad overpayment or overpayments be waived according to the:

1. If you have already been granted a waiver by the Unemployment Compensation Review Commission (UCRC) based on an appeal, please enter the docket number from your UCRC hearing decision. You can find this number in the upper right corner of the decision notice. **You do not need to fill out the rest of this form, unless you have other non-trad overpayment determinations for which you are seeking a waiver.**

2. Date of each determination(s) that you are requesting a waiver(s). Enter date(s):

3. Identification number(s) of the determination(s) for which you are requesting a waiver. (For your information, this is labeled the "Correspondence Identification Number" found in the upper right portion of the determination.) Enter the number(s):

4. For each determination that you are requesting waiver, please provide answers to the following questions and list the determination number:

4a. Would the payment of the overpayment cause you financial hardship, cause you to give up a valuable possession, or change your position for the worse? If you answer "yes," please explain in detail.

4b. Please explain in detail why you believe you are not responsible for the overpayment.

Section 2

If you wish to provide any additional information about this issue, provide below:

Name and title of the person completing this request:

Telephone number of the person completing this request:

If you would like to be contacted by email as an additional method to contact you, please provide your email address:

☐ I certify that the above information is true and correct and I understand that the law provides penalties for false information.

The Ohio Department of Job and Family Services will process your waiver application and you will receive an **appealable determination** on whether your non-trad overpayment(s) will be approved or denied for waiver. We appreciate your patience.

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Fact Finding Confirmation Message

Claimant ID: 41336994

Employer: 16180

Date Completed: 6/14/2021 3:22:46 AM

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Provide Additional Documentation

Is there any additional documentation that you would like to provide?

No Yes



Mike DeWine, Governor
State of Ohio

Matt Damschroder, Director
Ohio Department of Job and Family Services

JFS 20238 (Rev. 7/2021)

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