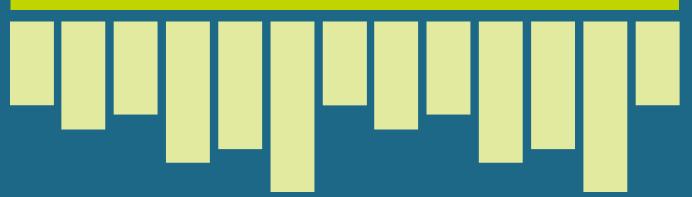
How to Request an Overpayment Waiver in the Pandemic Unemployment Assistance (PUA) System



Step One:

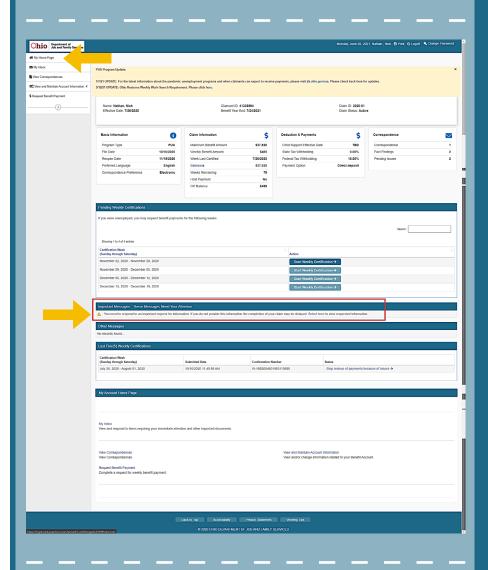
Log into your account at pua.unemployment.ohio.gov

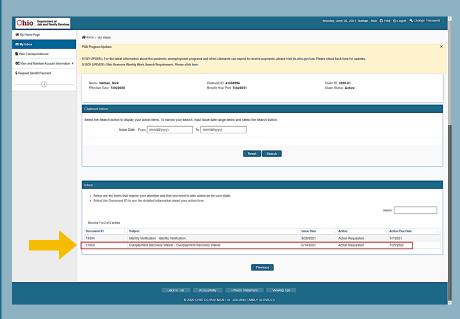
Step Two:

Under "Important Messages," click on "Select here" to review requested information (as shown circled in red).

Step Three:

Click on the Document ID for "Overpayment Recovery Waiver – Overpayment Recovery Waiver" (as shown circled in red).





Step Four:

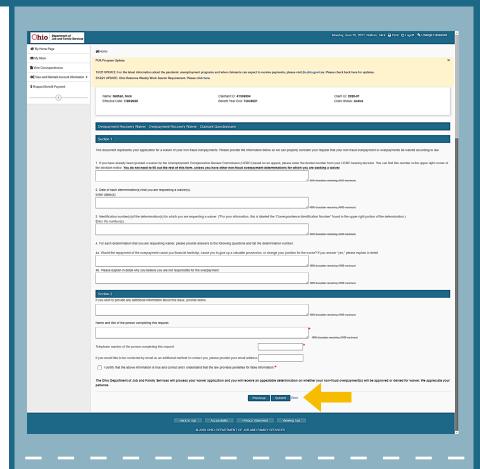
A Claimant Questionnaire will appear. Complete the questionnaire. Under "Name and title of the person completing this request," type your name and the word "Claimant".

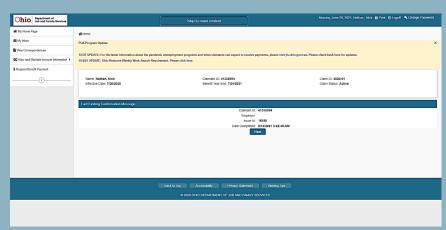
Step Five:

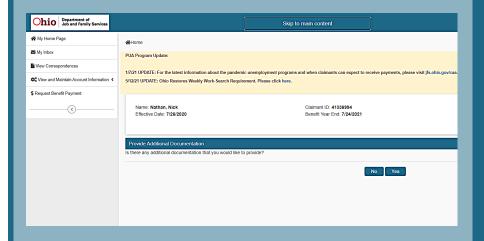
Select "Next" to confirm your response.

Step Six:

Select "Next" to confirm your response.









Mike DeWine, Governor State of Ohio

Matt Damschroder, Director Ohio Department of Job and Family Services

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