

## Overpayment Management

When you access your claim, the below window will display if you have messages and/or an overpayment.

If you would like to pay your overpayment with a debit or credit card, click on the hyperlink "**Click here to make your payment.**"

### Important information for Widow, Black



You have 21 new or unread messages.

**There is a current overpayment on your account, this may affect your eligibility for benefits.**

[Click here to make your payment](#)



Close

To view your overpayment, click on the menu located at the top left of the screen.

Menu

Alert Home Accessibility My Dashboard Sign Out Services for Individuals Services for Employers Quick Search

**Welcome to My Individual Workspace Zelda Scott.**  
[View your Personal Profile and Contact Information.](#) This page introduces you to system features and offers suggestions. Select from the items below to start customizing the content that interests you.

My Dashboard Directory of Services My Resources

Services Preview

**Find a Great Job Today.**  
We have found local job listings related to your employment history, desired occupations, and associated job skills

A flyout menu will appear and under "**Services for Individuals,**" select "**Unemployment Services.**" The second flyout will appear and you will select "**Overpayment of Benefits.**"

Collapse All Close X

Sign Out

Search menu...

- My Individual Workspace
  - My Dashboard
  - Directory of Services
  - My Resources >
- Quick Menu
  - My Portfolio >
- Services for Individuals
  - Career Services >
  - Job Seeker Services >
  - Education Services >
  - Labor Market Services >
  - Employment Services >
  - Unemployment Services >**
- Other Services
  - Communication Center >
  - Appointment Center >
  - Assistance Center >
  - Customer Satisfaction Survey
- Document Management
  - View My Documents
  - Upload a Document
  - Scan a Document

Unemployment Services ←

- PA UC Handbook
- Appeals
- File a Wage Protest
- Unemployment Benefit Overview
- Provide Additional Documentation
- PA CareerLink®
- Request Unemployment Claim Backdate
- Extended Benefits Program Information
- DUA Handbook
- Overpayment of Benefits**
- Workforce Development
- File a Claim
- Weekly Claim Certification
- Claim Summary
- Form 1099-G Information
- Direct Deposit of UC Benefits
- Federal Tax Deduction
- Update Contact Information
- Provide Specific Documents
- Check Cancellation / Replacement
- Withdraw Your Claim
- Combined Wage Claim (CWC) Decision
- File a TRA application

After selecting "Overpayment of Benefits," the system will display the "Unemployment Insurance Claim Information" screen. From this screen, you can scroll down to the following screens: "Overpayment Amount Summary," "Overpayment Details," "Overpayment Penalty Week Detail," "Out of State Overpayments," "PA Overpayment Recovery Notice – IB-8606," "Overpayment Determinations," "15% and/or Penalty Week Determinations," and "Overpayment Repayment Refunds." These screens provide all the information you need to know about your overpayments and "recoupment," which refers to recovery of the overpaid amounts.

The screenshot displays the Pennsylvania Unemployment Compensation System website. At the top, a red banner reads "This is the CLIENT-UAT site". Below this is a navigation bar with links for Home, My Dashboard, Sign Out, Services for Individuals, and Services for Employers. A search icon is located in the top right corner. On the left side, there is a vertical menu with categories: My Individual Workspace (My Dashboard, Directory of Services, My Resources), Quick Menu (My Portfolio), Services for Individuals (Career Services, Job Seeker Services, Education Services, Labor Market Services, Employer Services, Unemployment Services), Other Services (Communication Center, Appointment Center, Assistance Center, Customer Satisfaction Survey), and Document Management (View My Documents, Upload a Document). The main content area features the Pennsylvania logo and the text "Please select from the Benefits Plan Profile options listed below." Below this is a section titled "Unemployment Benefits" with a link to "Workforce Innovation and Opportunity Act (WIOA)". A "Select claim to view:" dropdown menu is present. A help icon and text "For help click the information icon." are also visible. The main heading is "Unemployment Insurance Claim Information". Underneath, there is a section for "Benefits Rights Information" with a link to "Click here to view the US Department of Labor's information about Unemployment Insurance benefits." The "Claimant Details" section provides personal information for the claimant: Name, Address (651 BOAS ST), City (Harrisburg), State (PA), and Zip (17121-0725). The "Claimant User Name:" field is empty. An "[ Edit Information ]" link is located below the claimant details. The "Claim Details" section is partially visible at the bottom.

## Overpayment Amount Summary

The Overpayment Amount Summary displays all activity involving your system-generated overpayments. If you would like to pay your overpayment with a debit or credit card, click on the hyperlink "**Click here to make your payment.**"

The fields on this screen are:

- Total Overpaid Amount – Increases with each new overpayment.
- Total Amount Recovered – Total amount of benefit offsets and payments made toward the overpayment.
- Total Amount Cancelled – Overpayments with cancelled Case Dispositions.
- Total Amount Waived – Overpayments with waived Case Dispositions.
- Total Amount Written Off – All overpayments without liens and outstanding prosecution cases beyond the statute of limitations for recoupment.
- Total Amount Refunded/Pending – Pending credits or refunds.
- Total Outstanding Balance – Total Overpaid Amount minus the Total Amount Recovered.
- Total Assessed Balance – All overpayments that the department can recoup.
- Total Number of Overpaid Weeks – The number of overpaid weeks. A breakdown by week displays in the Overpayment Details panel. If only an IRORA overpayment exists, the total number of overpaid weeks will equal zero.

## Overpayment Summary

---

[Click HERE to make a Payment](#)

### Overpayment Amount Summary

Below is a summary of overpayments to your benefit claim. An overpayment results when more funds were dispersed than you were eligible for.

<b>Total Overpaid Amount:</b>	\$8,971.11 (Principal: \$7,254.00, Penalty: \$1,088.10, Interest: \$600.01, DC Fees: \$0.00, Lien Fees: \$29.00)
<b>Total Amount Recovered:</b>	\$1,853.31 (Offset: \$1,853.31, Reimbursement: \$0.00)
<b>Total Amount Cancelled:</b>	\$0.00
<b>Total Amount Waived:</b>	\$0.00
<b>Total Amount Written Off:</b>	\$4,522.00
<b>Total Amount Refunded / Pending:</b>	\$0.00 / \$0.00
<b>Total Outstanding Balance:</b>	\$2,595.80 (Principal: \$2,232.00, Penalty: \$334.80, Interest: \$0.00, DC Fees: \$0.00, Lien Fees: \$29.00)
<b>Total Assessed Balance:</b>	\$2,595.80 (Principal: \$2,232.00, Penalty: \$334.80, Interest: \$0.00, DC Fees: \$0.00, Lien Fees: \$29.00)
<b>Total Number of Overpaid Weeks:</b>	13

## Overpayment Cases

The Overpayment Cases screen lists all the overpayments associated with the claim.

- Case # - Identifies each overpayment.
- Claim # - This number was assigned when the claim was established.
- Established/Assessment Date – The Established Date is the date the overpayment was written. The Assessment Date is when the department can begin to offset the overpayment with benefits. If you were assessed penalty weeks, you will see "PWK: #/#", the first number is how many you were assessed, and the second number is how many you have left to serve.
- Status – The "Status" column displays the current status of the overpayment, such as an "Active," "Written Off," or "Prescribed" overpayment. It will also display any actions taken on that overpayment, such as a "Prosecution" or a "Lien."

Options you may see are:

- Active – Overpayments within the statute of limitations for recoupment, overpayments/liens beyond the statute of limitations for recoupment, and prosecution cases.
- Written Off – Overpayments past the statute of limitations for recoupment.
- Cancelled – Reversal of an overpayment.
- Waived – Repayment of an overpayment is not required since it was not your fault and repayment would be a financial hardship.
- Prescribed – Past the statute of limitations for recoupment (prescription date).
- Deceased.
- Dismissed – A bankruptcy court order was dismissed which allows us to continue to recoup the overpayment.
- Bankruptcy Discharged – A reduced overpayment due to a court order.
- Pending (rare).
- Pending Written Off (rare).
- OP Type – Type of overpayment.
- Established Amount – Total of the overpaid claim weeks (CWE).
- Penalty – A 15 percent penalty assessed against the outstanding principal.
- Total Amount of Interest – Total amount of interest accrued monthly.
- Fees – DC = Dishonored check penalty, Lien = Lien filing fee.
- Total Remaining Balance – Total balance left to collect on each overpayment.

## Overpayment Cases

Case #	Claim #	Established / Assessment Date	Status	OP Type	Established Amount	Penalty	Total Amount of Interest	Fees	Total Remaining Balance
1 6212	29184 UC	Established: 8/3/2020 Assessed: 8/3/2020 PWK: 9/9	Active Change Date: 8/3/2020	Fault PWK Issue ID: 52691	\$2,232.00 (Balance: \$0.00)	\$334.80 (Balance: \$0.00)	\$300.00 (Balance: \$0.00)	DC: \$0.00 (Balance: \$0.00) Lien: \$0.00 (Balance: \$0.00)	\$0.00
2 6213	29184 UC	Established: 11/1/2019 Assessed: 11/1/2019 PWK: 10/10	Active Change Date: 8/3/2020	Fault PWK Issue ID: 52694	\$2,790.00 (Balance: \$0.00)	\$418.50 (Balance: \$0.00)	\$300.01 (Balance: \$0.00)	DC: \$0.00 (Balance: \$0.00) Lien: \$0.00 (Balance: \$0.00)	\$0.00
3 6248	29184 UC	Established: 8/4/2020 Assessed: 8/4/2020 PWK: 9/9	Active Change Date: 8/4/2020 <span style="color: red;">(Lien 872)</span>	Fault PWK Issue ID: 52916	\$2,232.00 (Balance: \$2,232.00)	\$334.80 (Balance: \$334.80)	\$0.00 (Balance: \$0.00)	DC: \$0.00 (Balance: \$0.00) Lien: \$29.00 (Balance: \$29.00)	\$2,595.80

## Overpayment Details

The Overpayment Details screen breaks down the overpayments and makes it easy to see the weeks assigned to each overpayment case number. Interstate Reciprocal Overpayment Recovery Arrangement (IRORA) overpayment cases will not be listed here; see the Out of State Overpayments panel.

### Overpayment Details

Below are the details of system overpayments on a weekly basis. It includes additional overpayments and payments toward the overpayment balance.

**Benefit Year Beginning Date:** 3/29/2020

**First Overpaid Claim Week Ending Date:** 4/11/2020

**Last Overpaid Claim Week Ending Date:** 7/4/2020

<u>Case Number</u>	<u>Week Ending</u>	<u>Overpaid Amount</u>	<u>Stimulus Amount</u>
1 6212	04/11/2020	Total: \$558.00 Regular: \$558.00 Dependent Allowance: \$0.00 Benefit Reduction: \$14.00	\$0.00
1 6212	04/18/2020	Total: \$558.00 Regular: \$558.00 Dependent Allowance: \$0.00 Benefit Reduction: \$14.00	\$0.00
1 6212	04/25/2020	Total: \$558.00 Regular: \$558.00 Dependent Allowance: \$0.00 Benefit Reduction: \$14.00	\$0.00
1 6212	05/02/2020	Total: \$558.00 Regular: \$558.00 Dependent Allowance: \$0.00 Benefit Reduction: \$14.00	\$0.00
2 6213	05/09/2020	Total: \$558.00 Regular: \$558.00 Dependent Allowance: \$0.00 Benefit Reduction: \$14.00	\$0.00



## Overpayment Penalty Weeks Detail

The Overpayment Penalty Weeks Detail screen is a breakdown of penalty weeks assessed on each overpayment.

- Case Number – Identifies each overpayment.
- Claim # – Number assigned when the claim was established.
- Claim BYB – Benefit year beginning date of the claim.
- Claim BYE – Benefit year ending date of the claim.
- Penalty Week Begin Date – First date that penalty weeks can be recouped.
- Penalty Week End Date – Last date that penalty weeks can be recouped.
- Penalty Week Assessed/Outstanding – The original and outstanding number of penalty weeks that you must serve before you can receive benefits.

## Overpayment Penalty Weeks Detail

Below are the details of overpayment penalty weeks.

Case Number	Claim #	Claim BYB	Claim BYE	Penalty Week Begin Date	Penalty Week End Date	Penalty Week Assessed/Outstanding
1 6212	29184	3/29/2020	3/27/2021	3/28/2021	3/29/2031	9 / 9
2 6213	29184	3/29/2020	3/27/2021	3/28/2021	3/29/2031	10 / 10
3 6248	29184	3/29/2020	3/27/2021	3/28/2021	3/29/2031	9 / 9

Page 1 of 1 Rows: 10

## Out of State Overpayments

The Out of State Overpayments screen shows IRORA requests from other states asking Pennsylvania to recoup claimants' overpayments for them.

## Out of State Overpayments

Below is a summary of overpayments outstanding in a state other than PA. These overpayment amounts will be offset from PA UI benefits paid until this debt is cleared.

Case Number	Active Date	State Owed	Discovery Date	Type	Overpaid Amount	Balance
4	08/22/2020	NJ	08/22/2020	IRORA	\$600.00	\$600.00

Page 1 of 1

Rows: 10

## PA Overpayment Recovery Notice – IB 8606

The PA Overpayment Recovery Notice – IB 8606 screen shows what states were notified to recoup a PA overpayment with your out-of-state unemployment insurance benefits. Note: This section only shows if a notice has been sent to another state regarding a PA overpayment and **no action is required of you.**

## PA Overpayment Recovery Notice - IB 8606

The link sends a letter to the individual notifying them the Pennsylvania Workforce Commission is requesting assistance to recover an unpaid overpayment balance. This notice must be sent every time an IB 8606 recovery request is entered through the ICON hub. For each new IB 8606 form created at the ICON hub, it is immediately received by the other state and a new notice letter must be sent to the claimant.

No records found

## Overpayment Determinations

The Overpayment Determinations screen displays each system generated and IRORA overpayment. Under the "Action" field, click the hyperlink to view the overpayment determination and/or file an appeal to a system-generated overpayment.

### Overpayment Determinations

Case Number	Discovery Date	Established Date	Overpaid Amount	Waiver Status	Action
1	8/3/2020	8/3/2020	\$2,232.00		<a href="#">File Appeal</a> <a href="#">View Determination</a>
2	8/3/2020	11/1/2019	\$2,790.00		<a href="#">File Appeal</a> <a href="#">View Determination</a>
3	8/4/2020	8/4/2020	\$2,232.00		<a href="#">File Appeal</a> <a href="#">View Determination</a>
4	8/22/2020	8/22/2020	\$600.00		<a href="#">File Appeal</a> <a href="#">View Determination</a>

Page 1 of 1 Rows: 10

## 15% and/or Penalty Week Determinations

The 15% and/or Penalty Weeks Determinations screen displays the overpaid amount, the number of assessed penalty weeks, and the 15 percent penalties for system-generated overpayments. Under the "Action" field, click the hyperlink to view the penalty week and/or 15 percent penalty determinations and/or file appeals to them.

### 15% and/or Penalty Week Determinations

Case Number	Discovery Date	Established Date	Overpaid Amount	Number of Penalty Weeks Assessed	15% Penalty Amount	Action
1	08/03/2020	08/03/2020	\$2,232.00	9	\$334.80	<a href="#">File Appeal</a> <a href="#">View Determination</a>
2	08/03/2020	11/01/2019	\$2,790.00	10	\$418.50	<a href="#">File Appeal</a> <a href="#">View Determination</a>
3	08/04/2020	08/04/2020	\$2,232.00	9	\$334.80	<a href="#">File Appeal</a> <a href="#">View Determination</a>

Page 1 of 1

Rows: 10

## Overpayments Repayments Refund

The Overpayments Repayments Refund screen displays any refunds the department owes to you because you paid too much money towards an original or reduced overpayment.

## Overpayments Repayments Refund

<u>Refund ID</u>	<u>Payment Issue Date</u>	<u>Refund Amount</u>	<u>Refund Status</u>	<u>Refund Method</u>	<u>Pending Days</u>	<u>State Trans Number</u>
300	<a href="#">8/22/2020</a>	\$100.00	Pending	Paper Check (Not Cleared)	0	

Page 1 of 1

Rows: 10