FAQ



for Johns Hopkins Children's Center

Baltimore Running Festival

Are you still partnering with the Baltimore Running Festival?

Yes! Once again, we will offer options to register as an in-person or virtual runner. During registration you will have the option to choose which race you would like to participate in.

Do I still need to register directly with the Baltimore Running Festival?

No. If you choose to run with *Team Hopkins Kids*, all Baltimore Running Festival registrations (5K, 10K, 1/2 Marathon, Marathon, Virtual, and BaltiMORON) will be taken care of when you register on our site.

What is the virtual option for the Baltimore Running Festival?

This year, the Baltimore Running Festival is offering all in person options virtually as well as a 26.2 virtual challenge for participants to complete at their own discretion by race day. All virtual participants will still receive BRF collateral (medal, tech shirt, etc.) for their selected option.

Virtual participants in the 26.2 Challenge are invited to run, walk or jog over the course of two weeks leading up to race day. We invite you to make the challenge your own and set you own goals for completion! You can choose to complete the miles wherever they feel most comfortable – on a road, a track or a treadmill. Participants will be able to begin tracking their miles online on October 1, with the target that you will finish by race day, October 15.

Can I run with Team Hopkins Kids and not run at Baltimore Running Festival race?

Absolutely! You can register as a Miracle Mover and run virtually with us on race day. If you choose not to run with the Baltimore Running Festival there is no fundraising minimum, however we encourage a fundraising goal of at least \$100 (and then you earn this year's exclusive Miracle Mover tech shirt!).

Kids Can't Wait: 30 Day Miracle Movement for Johns Hopkins Children's Center

What is "Kids Can't Wait"?

Kids Can't Wait is a 30-day challenge that kicks off the weekend of our sixth annual *Team Hopkins Kids* race on Oct. 15 and concludes with our sixth annual *Baltimore Boogie* dance marathon on Nov. 12. Throughout the month we will have different ways to get involved and help us raise vital funds for the Children's Center

Who can participate?

Kids Can't Wait has something for all ages! Throughout the 30 days, we will host various activities and share creative ways you can fundraise, including creating a Facebook fundraiser, joining our virtual wine tasting or

participating in a pop-up activity, such as a fitness class. Whether you've previously danced the day away with us at *Baltimore Boogie*, laced up your running shoes for *Team Hopkins Kids*, volunteered at an event, donated, or this is your first time getting involved, we're sure there's something you'll love.

Do I have to sign up for both Team Hopkins Kids and Baltimore Boogie?

Nope! As a Miracle Mover you can pick and choose what events you would like to participate in from a full schedule of activities that will be available and updated regularly on this site.

Please note that this year we are partnering with the Baltimore Running Festival. You will have the option of choosing which race you would like to run in during the BRF or selecting to be a Miracle Mover.

By selecting Miracle Mover, you are choosing to virtually participate in our race rather than being in person with BRF. We hope you'll consider joining us for one—or both—as they're the cornerstones of our Miracle Movement.

Baltimore Boogie

Will Baltimore Boogie still be happening this year?

Yes! Baltimore Boogie will once again wrap up our Miracle Movement on November 12th.

Will we still learn a morale dance?

Yes! We will teach the morale dance at the beginning of Baltimore Boogie.

In the past, Baltimore Boogie has supported programs like Beads of Courage® and Healing Arts – how do I make sure my fundraised dollars still support these initiatives?

When registering as a Miracle Mover, you will have the option to choose where you would like your funds to go. If you would like to support *Baltimore Boogie*'s past initiatives, please choose the "Teen and Children's Council" option during registration.

Will Baltimore Boogie still be a six-hour event?

We are still working out the details of this year's Baltimore Boogie event. More information to come!

Fundraising

What can I do if a check is written out to me personally?

If a donation check has been written out to you personally, you may ask the donor to reissue the check to Johns Hopkins Children's Center, or contact the Development Office at 410.361.6491.

Can I mail in a cash donation?

It is not a good idea to send a cash donation in the mail. We recommend depositing the cash into your checking account and then donating online or sending in a personal check from your account.

How quickly can I expect an online donation to post to my page?

Any donation made online should post immediately. If your donation does not post within 5 minutes, please contact the Development Office at 301-461-3791 or at hopkinschildrens@jhmi.edu.

Can I enter a check online?

You can't enter a check online, however, you can enter a check as a pledge, and then mail the check to the Johns Hopkins Children's Center Office of Development. This can be done in the fundraising section of your

personal fundraising page. The status of the check will be pending until the check is received by Johns Hopkins Children's Center.

Checks can be mailed to:

The Fund for Johns Hopkins Medicine ATTN: JHCC Miracle Movement 750 E. Pratt St. Suite 1700 Baltimore, MD 21202

A donor is requesting a Tax ID number; what is that and how can I get it?

A Tax ID number identifies Johns Hopkins Children's Center as a 501(c)(3) non-profit organization. Many donors will request this number to validate their donation as tax-deductible. Ours is 52-0591656.

Not all of my donors are showing up in the Honor Roll. Why?

The "Donations" tab on an individual or team fundraising page lists all donations made and donors will be listed. If a donor chooses to remain anonymous, it will say "anonymous" rather than sharing their name.

Where can I find a list of the people who have donated to me?

In the top left banner of your page you should see a "Donations" button with a drop down. Hover over the "Donations" button and a list should appear. Click the option for "Donations Received."

How can I send a thank you email to my donors?

To easily send thank-you emails to donors, follow these steps:

- I. Hover your mouse over the "Donations" tab in the top bar.
- 2. Click "Donations Received" in the drop-down options.
 - a. You will be taken to a new page that has all of your donations. On this page there are two options: Click the button that says, "Thank Your Donors." This will allow you to select which individuals you'd like to send a thank you message too. After you've chosen your list, hit "Send Thank You." A pop-up window will appear and allow you to type in your custom thank you message to send to your donors.
 - b. Click the link that says, "Download Donor Report" This will download an excel spreadsheet with your donors' name(s) and email address(es).

Please note that if you receive a donation through your Facebook fundraiser it will only appear on this report as "Facebook Donor." To thank your Facebook donors, visit your Facebook Fundraiser on Facebook!

Why am I receiving emails telling me that I've received a donation?

You are receiving these emails because we would like to keep you updated on your fundraising efforts. If you wish to stop receiving these updates, please login to your headquarters and edit your account preferences.

Fundraising Minimum & Milestones

Is there still a fundraising minimum?

Yes, if you plan to run any of the races in person with the Baltimore Running Festival and/or plan to attend *Baltimore Boogie* in person. When you register you will see the fundraising minimum paired with each registration option.

There is no fundraising minimum to run virtually with *Team Hopkins Kids* (not through the Baltimore Running Festival) or to participate in KIDS CAN'T WAIT as a Miracle Mover, though we do encourage a fundraising goal of at least \$100 (and then you'll earn this year's limited-edition tech shirt!).

Will my credit card be charged at the time of registration?

No. Your credit card will only be charged if you do not reach your fundraising minimum by December 31, 2022.

For example, you register for the 5K, with a \$250 fundraising minimum. You raise \$150 by December 30, 2022. We will charge your card the difference of \$100 on Dec. 31.

We will send an email alerting you of the upcoming charge 7 days before charging the card to give you an opportunity to reach your minimum fundraising goal.

Does everyone get a tech shirt?

No. This year, participants who are 13 or older must raise \$100 to receive the tech shirt. Participants that are 12 years of age or under will automatically receive a tech shirt.

Can we raise money as a team and still get the tech shirt?

Yes, if you have an average of \$100 raised per team member, then every member of your team will receive a shirt (unless there are members 12 and under).

For example: If you have 10 team members and have raised \$1,000 everyone gets a shirt.

OR - If you have 10 team members, one of which is 12 years old, and you've raised \$900, everyone will still receive the tech shirt.

Can we hit the fundraising milestones as a team?

Fundraising milestones will need to be hit by each individual, except for the tech shirt.

For example: If your team has 10 people and has raised \$1,500 with \$1,000 raised by the team and \$500 raised by the team captain, only the team captain will receive the \$500 milestone prize.

Can I transfer my fundraising incentives to another participant?

Yes! You may transfer your fundraising incentives to any participant on your team that you choose. Or you can donate it back to Johns Hopkins Children's Center!

Donations

Can I donate to a team?

Yes. You can donate to an individual fundraiser on a team, or you can make a general team donation.

Where should I mail donation checks?

All donations should be mailed to: The Fund for Johns Hopkins Medicine ATTN: JHCC Miracle Movement 750 E. Pratt St. Suite 1700 Baltimore, MD 21202

Who should I make my check out to?

Please make all checks payable to: Johns Hopkins Children's Center. Please make sure that in the memo it says Miracle Movement and the person who should be credited.

How do I find a participant's personal fundraising webpage?

Click on the home page and begin typing the first or last name. Your options will display as you type.

How quickly can I expect an online donation to post to a participant's fundraising account?

Any donation made online should post immediately. If it doesn't post within 5 minutes, please contact us.

What happens if I check the checkbox to "cover processing fees"?

If you check this checkbox, you will be charged the amount indicated next to the checkbox. This amount will also be visible to the non-profit. However, on the fundraising page, your intended - initial donation amount will be displayed.

Are donations tax-deductible?

All monetary donations are tax-deductible to the extent allowed by law. Anyone who donates online, regardless of the amount, will receive a receipt via email.

For Canadian donations made online with a credit card, will the amount entered be in U.S. dollars?

Yes. For Canadian donations made online with a credit card, the amount entered in the online donation form will be in U.S. dollars.

Do all donors who mail their donations receive a receipt?

Any donor who mailed their donation and provided an address will receive a receipt via mail once the donation has been processed. If you made your donation in installments, you will receive a receipt each time a monthly payment is processed.

If you have donated and not yet received your receipt, please contact the Development Office at hopkinschildrens@jhmi.edu.

Do all donors who contribute online receive a receipt?

Yes, anyone who donates online, regardless of the amount, will receive a receipt via email.

What is Johns Hopkins Children's Center's Tax ID number?

A Tax ID number identifies Johns Hopkins Children's Center as a 501(c)(3) non-profit Organization. The Johns Hopkins Children's Center Tax ID number is 52-0591656

How do I add a dedication when I donate?

When you donate online, you can designate what you want to appear as your recognition name on the participant's Honor Roll. This may be your name, or it could be something such as "From the whole Wolf family" or "in memory of Aunt Cathy."

Website

Can I create a personal page URL?

You can create a personal URL by going to Your Page —> Settings —> Page Link —> Customize

Can a donor add a dedication message that appears in my fundraising honor roll?

When a donor donates online, they can enter text to appear on the donation page. This may be the donor's name, or it could be something like "From the whole Wolf family" or "In Memory of Aunt Cathy".